Always Ahead: Proactive Support from Kautex.

There for You before Problems arise.

At Kautex, support means more than reacting — it means acting ahead. We see ourselves as your trusted partner in maintaining uninterrupted production. Whether on-site or remote, our experienced support team is by your side whenever you need us.
Through proactive error detection and fast troubleshooting, we help minimize unplanned downtime and ensure long-term equipment availability. Our Field Service handles inspections, maintenance, and complete machine relocations on-site. In parallel, our Remote Services provide immediate digital support — in real time, worldwide.
Our support also includes strategic consulting: preventive audits and process optimization to keep your machines performing reliably into the future. Trust in Kautex Support — so your production doesn't just run. It keeps running.

MINIMIZE DOWNTIME BEFORE IT HAPPENS
With proactive error detection, preventive audits, and fast troubleshooting (remote or on-site), we identify risks early and prevent costly breakdowns.

GET EXPERT HELP ANYTIME, ANYWHERE
Whether through global field service, flexible inspections, or secure remote access — experienced Kautex specialists are always by your side, worldwide.

KEEP PRODUCTION RELIABLE AND EFFICIENT
From head cleaning and machine audits to process and safety checks, our support ensures consistent quality, stable output, and compliance with regulations

RELY ON ONE TRUSTED PARTNER
Maintenance, relocations, spare parts advice, or strategic consulting — Kautex offers everything from one source, tailored to your production goals.

Consultant Service Strategic Advice for maximum Machine Performance
Our Consultant Services go far beyond standard troubleshooting. With preventive maintenance audits, process optimization, and safety evaluations, we help you reduce downtime risks and sustainably improve your production efficiency. What sets us apart: We don't just advise technically — we think strategically, with customized, solution-driven support aligned with your production goals. In close collaboration with our Tech Center, we also assist with prototyping, sampling, and material testing. The result: not just stable production — but a future-ready one.
Trust Kautex Consultant Services – when you're looking for more than just support.

Field Service Hands-on Service with a Personal touch.
Our Field Service team is more than just technical support: they're your trusted on-site partners — experienced, competent, and close by. Our experts perform maintenance, repairs, troubleshooting, and inspections to keep your machines running at peak performance. From routine inspections and die head cleaning to full machine relocations — we ensure smooth operations and reduce downtime. With flexible scheduling and fast response times, we're there when you need us most. Count on Kautex Field Services – reliable, responsive, and right by your side.

Remote Service Digital support. Global reach. Instant access.
With our Remote Services, you're never alone — no matter where your machine is located. Our experts connect securely to your system in real time, analyze the situation, and solve many issues instantly — no waiting, no travel costs. This reduces downtime, lowers service expenses, and speeds up response — especially valuable for global production sites. We also provide phone support and digital process guidance to assist your operators any time. Kautex Remote Services – your digital support team, available worldwide.

Want to know more about our Support Services?
Our experts are ready to answer your questions and develop the right solution for your needs.

Service Contacts

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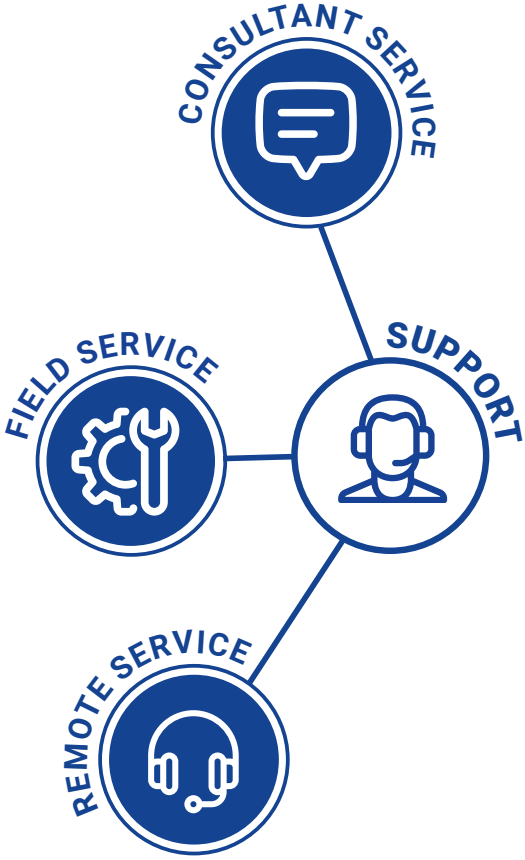

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